



WARRANTY POLICY

Content and duration of the warranty.

SLASTIK glasses are covered by a limited warranty against any manufacturing defect for a period of 24 months from the date of purchase.

This warranty will be valid only when the proof of purchase (indicating the date of purchase, model, LOT and name of the distributor) is sent together with the defective product during the period covered by the warranty. SLASTIK reserves the right not to offer the free warranty service if the indicated documents are not presented or if the information it contains is incomplete or illegible. If it is returned within the warranty period, SLASTIK undertakes to replace or refund the defective glasses. This warranty does not cover transportation costs.

Warranty limitations.

This warranty does not cover any of the following cases:

1. Defects derived from inadequate, incorrect or abusive use by the Customer, normal wear or aging of the product.
2. Defect caused by lack of care or cleaning.
3. Negligence or accidents.
4. Alteration of the product by the Customer or a third party.
5. Not respecting the instructions of the products to make an adequate use of these.
6. Any manipulation of the SLASTIK products by an unauthorized third party (for example, changing the lenses, manipulating the temples or other repairs).

Scratches on the lenses, as well as any defect derived from the assembly of lenses by a third party in SLASTIK products, are expressly excluded from this warranty.

This warranty :

- It is independent of any warranty that the seller may provide and for which the seller is solely responsible.
- It does not in any way affect the buyer's rights against the seller, or any other mandatory legal rights that the buyer may have.

In the case of purchases made on the website www.slastik.com, the Customer may use this warranty by informing SLASTIK of the lack of conformity by e-mail to our customer service, at the following address: slastik@slastik.com

Upon arrival at our warehouse, the condition of the product will be assessed. If it does not comply with the regulations established for returns and its condition is not correct, SLASTIK reserves the right to pay a lower amount for the damaged product.

At the end of the product review, the amount will be exchanged or refunded through the same channel with which the payment was made. If a defective product is exchanged, it may be for the same model (if stock is not exhausted), or for another model of the same or higher value (paying only the difference). SLASTIK will contact the Customer to replace the affected product.

Revocations of orders or returns of products will not be accepted outside the indicated periods.

Hidden defects warranty

Slastik is obliged to respect the legal warranty for hidden defects of its products that make them unsuitable for the use for which they are intended, or that impair such use in such a way that the Customer would not have acquired them, or would have paid a lower price, than have met them.

The Customer has a period of two years from the discovery of the hidden vice to act. In case of application of the warranty against hidden defects of the thing sold, the Customer can choose between the reimbursement or the exchange of said product.

To benefit from this warranty, the Customer must present dated proof of purchase of the product.

The Customer will activate this warranty by informing SLASTIK of the hidden defect by e-mail to our customer service at this address: slastik@slastik.com